

PROFESSIONAL SUMMARY

Executive coach focusing on leadership, career, and life.

Proven Program Management / Business Operations leader, emphasizing business growth and competitiveness through innovative collaborative strategic approaches. Highly skilled in disciplined planning, commitment, implementation and control processes that ensure the organization achieves client and corporate commitments. Demonstrated ability to deliver results through inspiring leadership that builds relationships supporting long term growth.

- Executive /Mid-Level Leadership Coaching
- Group and Team Coaching
- Integration & alignment across organizations, companies, geographies
- Strategy development & implementation
- Program Management / Business Operations
- Operating Rhythm
- Process management
- Risk management
- Work statement control
- Long range business planning / Compliance

CAREER

SEASONS LEADERSHIP / Susan Ireland & Debbie Collard Partnership

Seattle, WA (2019 - Current)

Co-Founder and Partner

Providing coaching and leadership development programming and content:

- <https://www.seasonsleadership.com>

GLOBAL CONFLUENCES GROUP, LLC / Susan Ireland Coaching & Consulting

Seattle, WA (2016 - Current)

President & Principal Consultant

Providing coaching and consulting services to individuals and organizations in personal and professional excellence including:

- Personal Development: Executive Leadership, Career Development, Transition Management
- Business Management: Program / Project Management, Business Planning, Team Building
- <https://www.susanireland.coach>

HYTECH POWER, LLC - Redmond, WA (2017 - 2018)

Director Program Management

Responsible for designing, implementing and managing business processes required to bring the company to viability.

THE BOEING COMPANY - Seattle, WA (1986 - 2016)

Executive Highlights:

Director Business Operations – 787 Airplane Development (2013-16)

- Member of the 787 Development leadership team, responsible for integrated planning, commitment, control processes and deliverables across global sites. In addition, recognized leader for team building, employee engagement, change management, employee development and effectiveness initiatives.

Susan Ireland

Email: susan@susanireland.coach

Director Business Operations - Aviation Services Digital Aviation (2010 - 13)

- Founding member of the executive leadership team responsible for standing up a new Digital Aviation Business. Responsible for designing, hiring and developing processes for the organization that supported the growth of the Digital Aviation Solutions strategy.
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ACTIVITIES AND INTERESTS

Public Speaker

Local speaker on leadership, navigating your career in a corporation, and networking.

Boeing Leadership Network (mentor-coach)

Mentor-coach for Boeing managers looking for leadership and career advice.

Amplify Mastermind (mentor) –

Hiring Our Heroes – In Gear Career, Military Spouse Program

Mentor for military spouses looking for career advice and employment opportunities.

2015 Executive Champion – Boeing Affinity Group

Executive sponsor for Boeing Employee Ability Awareness Association in the Puget Sound region.

The American Institute of Wine & Food

2011-2014 Puget Sound Board member for non-profit dedicated to promoting health and well-being through the enjoyment of good food, drink and fellowship that comes from dining together.

Finger Painting Art

Student of Kimberly Adams, nationally known oil finger painting artist.

EDUCATION

Professional Certified Coach (PCC), International Coach Federation

Certified Professional Coach (CPC), InviteChange – Edmonds, WA

Tilt 365 Master Practitioner Certification – www.tilt365.com

Living with Change Certification - <https://www.reflectioncircles.com/living-with-change>

Master of Science - Management, Antioch University – Seattle, WA

Executive Leadership Program, Seattle University – Seattle, WA

International Executive Programme, Insead University – Fontainebleau, France

Bachelor of Art – Communications, University of Washington – Seattle, WA